



Kinnect Studio  
300 Holland Street West, suite 12  
Bradford, ON L3Z 1J2  
Phone: 905.551.2456

## Terms and Conditions of Pre-Registered Workshops

### Registration Forms

Please complete all of the required information to ensure that you are placed in the correct program.

### Registrations

We reserve the right to withdraw, postpone, cancel or combine classes, limit registration, or change instructors. Every effort is made to enroll you in your first program choice, and to ensure that your recreation experience meets and/or exceeds your expectations. Submission of a registration form does not guarantee acceptance in the requested program. All NSF cheques will be charged \$40.00 (tax included) and will need to be replaced by cash or certified cheque.

### Refunds

All requests for refunds must be made IN WRITING. Non-medical related cancellations for ALL PROGRAMS will only be accepted 48 hours in advance of the first regularly scheduled class. A medical note must accompany the refund request for medical reasons, and only the classes remaining in the session will be credited to the participant's account. Please allow 2-3 weeks for all refunds to be processed.

### Schedules

Our best effort is made to provide you with the most accurate information at the time of printing, however, schedules are subject to change. We reserve the right to cancel, amend, change, postpone or combine classes/activities that are listed in the schedule. For the most up to date activity schedule, please refer to our Facebook page.

### Safe Arrival & Departure

Staff ask that parents/guardians walk your child(ren) into the program when dropping them off, and come into the room to pick them up. Please ensure the instructor is aware of your presence when you return to pick up your child. If your child is being picked up by someone else, please inform an instructor at the beginning of class.

### Participant Behaviour

We want to create an environment of trust, safety and fun! Disrespectful or aggressive behaviour is not acceptable. If inappropriate behaviour occurs, a participant's actions may lead to their removal.